

Disruption to international travel or force majeure

Sheffield Language Centre strongly advises students travelling to the UK to take out student/travel insurance. The policy should cover flight delays for any reason.

Sheffield Language Centre's cancellation and postponement policies apply in all cases. In the event of flight delays or force majeure and subsequent course cancellation or postponement, Sheffield Language Centre will not normally refund fees. However, given exceptional circumstances, where a cancellation can be seen to be directly as a result of force majeure, we will look sympathetically at the individual circumstances and may issue credit for the full amount of the course fees, and assist students to rebook their course at a later date. In these circumstances, the school will not charge cancellation fees.

In all cases it is the student's responsibility to keep the school informed by email and phone of changes to travel plans. Failure to keep the school adequately informed, or to the best of the student's ability at the time, will mean no refund is possible.

Sheffield Language Centre takes the safety and welfare of every student very seriously. Wherever possible, the school will do all that is reasonably possible to limit any distress or inconvenience if a student is forced to make last-minute changes to his or her arrival or departure plans. However, Sheffield Language Centre cannot be accountable for changes outside of the school and students who agree to come to the school must take responsibility for themselves in these exceptional cases.

In the case of students under 18, Sheffield Language Centre will do all that is possible to ensure their safety and welfare, and will assist in helping students to their destination.